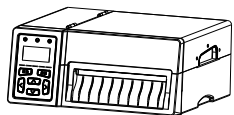
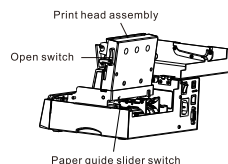
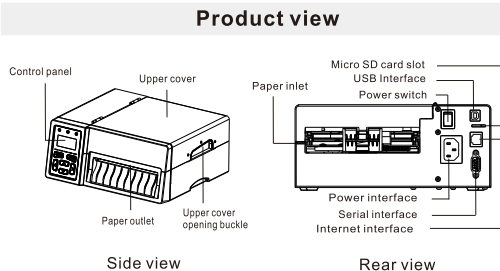


Hi, I'm a thermal Barcode printer

User manual



High-speed thermal
barcode printer



Interior drawing

Attention:
The interface and appearance of the printer may depend on the type of model you purchased.
Please refer to the actual interface and appearance or contact the supplier.

Packing list



Printer*1



Power cord*1



User manual *1



USB cable*1



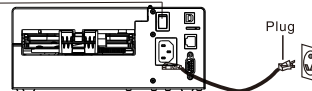
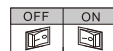
CD*1



Options*1

Machine setup

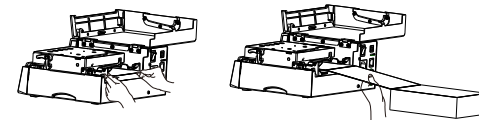
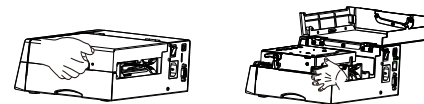
- (1). Please place the printer on a stable surface and make sure power is off.
- (2). Connect connectors at both ends of the USB cord to the printer and computer host respectively;
- (3). Plug the power cord into the power slot at the back of the printer, and then plug the other end into an AC socket.



Attention: Turn off the printer before connecting the power cord

Install paper

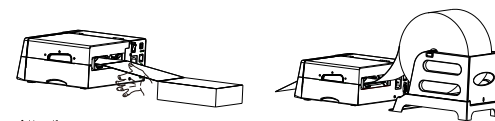
- (1). Open the upper cover, release the paper guide slider switch to make the guide slide, press and hold paper feed guide with both hands, and adjust the spacing according to the paper size;
- (2). Insert the label paper into the paper feed rail, adjust the rail according to the size of the label, lock the slider switch and close the upper cover;
- (3). Feed the paper into the paper feed guide smoothly;



Paper Installation method

- (1). Turn on the printer and keep the upper cover of the printer closed
- (2). The paper is fed into the guide rail to push forward until the printer rubber rotates.
- (3). The printer starts automatic paper suction and reaches the printer start position ready.

Installation of external paper roll



Attention:
Please ensure that the label paper is delivered in place,
and the label paper will automatically produce a small section of paper

Control Panel

1、Feed button:

(1) In the standby mode of main page, press the feed button once to feed the label paper automatically; During printing, pressing the button once can pause printing; Press the feed button again and the operation will continue;

(2) After entering the function setting interface, the button is a confirmation function;

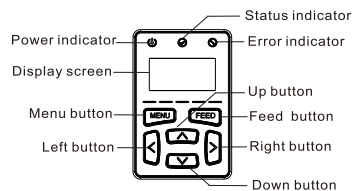
2、Menu button:

(1) In standby mode on the main page, press the menu button once to enter the function setting interface;

(2) After entering the function settings interface, the menu button is the return function.

3、Direction button:

Operate up, down, left and right according to the arrow;



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LED Indicator Description

LED	Description
power led	When powered on, the machine light is on, otherwise the light is off.
Status led	The LED will flash when the printer is printing or pausing, and it will stay on when it is idle
Error led	The LED will flash when the machine fails, and it will go out when there is no failure

Troubleshoot

The contents in the table below are common problems and solutions of common operators; If you have corrected the problem in the way we suggested, but the printer still does not work properly, please contact the customer service department of your purchasing merchant for more assistance.

Question	Possibility	Solution
The power light is off	The AC socket plug is not inserted into the printer socket	Check the power connector and confirm that the AC plug and printer are connected correctly
	The printer power switch is not turned on	Turn on power switch
Paper folding problem	Uneven print head pressure	Check printhead springs and assembly
	Incorrect installation of label paper.	Install the paper correctly
	The print concentration is incorrect	Please set the appropriate label printing density
	The label paper is not inserted correctly	Adjust the clip to fit the label width

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The print quality is bad	Incorrect installation of label paper.	Reinstall the consumables
	Dust or adhesive build up on the print head.	Clean the print head Clean the rubber rollers
	The print concentration setting does not match.	Adjust print density and speed
	The print head is damaged	Print self measured values, view judgments breakage caused by a damaged print head, If print head is damaged, please return to factory
Missing Label when printing	The label size is set incorrectly	Readjust the specifications and print
	The label sensor is covered with a foreign object	Clean the sensor of foreign objects
The left and right sides of the printed content are missing	The label size is set incorrectly The maximum print width is exceeded	Set the correct label size Use a roll within the maximum width

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Daily maintenance

1. When the printer appears the following situation, needs clean the print head and cots

(1) The printing is not clear

(2) Big noise feeding paper

(3) There are dirt stuck on the printing head

2. The printing head/cots should be cleaned 3-5 minutes after the printing is finished. The steps are as follows:

(1) Turn off the printer power and open the cover;

(2) Wipe the dust on the surface of the printing head/cots with alcohol cotton ball;

(3) With 5-10 minutes, start printing after the alcohol has completely evaporated.

Recommendation: Regularly clean print head, rubber roller and sensors according to the above steps.

⚠ Pay attention:

- Do not touch the print head directly with your hands!
- Please use medicinal alcohol to clean the print head. Do not use the Industrial alcohol to avoid damaging the print head.
- If the printer experiences frequent error messages, try cleaning the printer again.

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